



Smart Trac Retires on 6/1/16

As of Wednesday, June 1st 2016, Smart Trac will no longer be available as a free CRMLS subscriber benefit.

1. **Why is Smart Trac going away?**

Smart Trac had less than a 5% adoption rate among CRMLS subscribers. The contract for Smart Trac was up for renewal and the costs to continue use of the product couldn't be justified for less than 5% of our membership. Additionally, the product developer has stopped support and development of the Smart Trac, which means we can no longer keep it up to date with emerging technology.

2. **What will happen to my stuff on 6/1?**

We encourage you to save your documents to another place prior to 6/1. After 6/1 you will not be able to access your documents through Smart Trac.

3. **Can I purchase Smart Trac on my own?**

The product developer has shifted focus to a new product called "Transaction Desk," similar to Smart Trac. You can purchase this product on our own. Go to <http://www.instanetsolutions.com/> and sign up for TransactionDesk directly with Instanet Solutions.

4. **How can I export my documents?**

You must individually save the PDFs from the program. We are also working with the Instanet team to provide a link between the Smart Trac and their new product TransactionDesk to ease transition if you decide to purchase it.

5. **Is there a replacement product in CRMLS?**

CRMLS has offered many different CRM solutions and all them had a very low adoption rate among CRMLS subscribers. As a result, there are no current plans to offer a replacement CRM through CRMLS.

Thank you!

**Visit the CRMLS [Blog](#) for MLS updates, compliance tips and product know-how.*



Support

We've got you covered. If you are in need of technical support, please click the button below to submit a support request. A California Regional MLS customer care representative will be happy to assist you during normal business hours.

Get Support ▶



Education

We've got resources. California Regional MLS offers a variety of free success tools to keep you well informed on the products and services available to you. Choose from classroom training, webinar training, online videos, manuals and reference guides. Click the button below to visit the California Regional MLS Training Center.

Start Learning ▶



[Privacy Policy](#)